



QUALITY AND ENVIRONMENT POLICY

The Management of **Fill Chimica** has established, implements and is committed to implementing its **Quality and Environment Policy** at every level of the company, in compliance with the requirements of **UNI EN ISO 9001 and UNI EN ISO 14001** standards.

Fill Chimica has been operating for over 10 years in the sector of cleaning products and professional hygiene and, on the strength of its experience, intends to offer its customers a technologically advanced company, considering it its duty to make the best use of its resources with professionalism and flexibility, pursuing continuous improvement of its products and services.

The company intends to demonstrate its attention to sustainable environmental and organisational development, striving for continuous improvement of its performance with visible and measurable results, investing and deploying human and technological resources to control and reduce its environmental impacts and business risks. **Fill Chimica** is committed to the continuous training and awareness of its personnel through the distribution of documented information together with the constant monitoring and updating of the **Policy**, in order to activate a continuous improvement of the **Quality and Environmental Management System**.

Fill Chimica is inspired by the following values:

- ✦ Guaranteeing the quality and reliability of its products and those marketed;
- ✦ Respect for the environment and prevention of pollution.

In pursuit of this Fill Chimica is committed to:

- ✦ Comply with applicable product and company regulations and meet applicable requirements;
- ✦ Continuously improve the quality and environmental management system
- ✦ Produce products that conform to the demands and requirements of customers in order to strive for maximum customer satisfaction;
- ✦ Assiduously improve the quality of products and services to strive for total satisfaction of requests and expectations, seeking to take on the role of "proposer of new needs and problem solver
- ✦ Produce and market products favouring the use of raw materials with reduced hazardousness;
- ✦ Decrease the use of hazardous products and the storage of flammable products;
- ✦ Working to maintain the diversification of the types of products offered
- ✦ Make available the necessary resources in terms of people, environment, infrastructure and technology to ensure that the objectives are achieved
- ✦ Spread the culture of quality and environmental protection at the various levels of the organisation.

The Company considers Quality and Environmental Sustainability to be cardinal principles of its corporate strategy, which is why it places them at the centre of its business continuity & development strategies and serves as a reference framework for defining corporate objectives.

This Policy applies to the design, production and sale of cleaning, professional, sanitising and cosmetic products.

Approved by Management

19 October 2023